

COMPLAINT FORM

Identification of the Complainant

Name of person/organization submitting the complaint:	Date complaint submitted:
Address of person/organization submitting the complaint:	E-mail:
Status of the person/organization submitting the complaint:	NAB ¹ <input type="checkbox"/> CAB ² <input type="checkbox"/> Other <input type="checkbox"/> , please explain...

Information related to the Complaint

Complaint regards:	<input type="checkbox"/> Activity of a CAB accredited by an EA member Please indicate the NAB's acronym: Please indicate the CAB's name:
	<input type="checkbox"/> Activity of an EA Member Please indicate the NAB's acronym:
	<input type="checkbox"/> Activity of EA
Object and description of the complaint to be investigated by EA:	
<div style="margin-bottom: 20px;"><i><<Object of the complaint>></i></div> <div><i><<Description of the situation>></i></div>	

¹ NAB = National Accreditation Body, member of EA

² CAB = Conformity Assessment Body, accredited by an EA member

Complaint was addressed first to the relevant NAB for resolution through the NAB's own complaints handling procedure:	<input type="checkbox"/> YES Please indicate the date when the process was closed at the NAB level:
	<input type="checkbox"/> NO
	<input type="checkbox"/> Not applicable (if complaint is against EA)
Documentation in English submitted to EA to demonstrate that the complaint has already been submitted for investigation through the EA Member's own complaint handling procedure:	<i><<indicate the list of documents demonstrating the closure of the complaint at NAB level>></i>
Documents in English submitted to EA which supports the complaint:	<i><<indicate the list the documents supporting the complaint submitted to EA>></i>
Any other relevant information:	

Please attach any relevant documents!