It is a pleasure to present the EA Annual Report 2019. There were so many highlights in 2019, which demonstrate the important role of EA and accreditation.

The new Framework Partnership Agreement for 2019-2022 was signed with the European Commission end of 2018 and the European Free Trade Association early 2019, with the aim of widening and strengthening the cooperation with EA and its members, to reflect and support actively the development of EU policy and legislation for open and fair trade on the European market.

In May 2019 the EA Multilateral Agreement for Reference Material Producers was launched. At the end of 2019, 8 National Accreditation Bodies were evaluated and confirmed to comply with all relevant requirements.

2019 was also marked by the departure of Maria Papatzi- kou (ESYD, Greece) as EA Vice-Chair replaced by Cecilie Laake (NA, Norway), and Rolf Straub (SAS, Switzerland) replaced by Orbay Evrensevi (TURKAK, Turkey) as EA Inspection Committee Chair.

The first report on the functioning of accreditation, as requested by the European Commission, was published in October 2019. The purpose is to show how accreditation is accepted in Europe and used by the European and national authorities, as well as private scheme owners and users, as the preferred means to demonstrate competence of Conformity Assessment Bodies and how robust the accreditation system is.

This work couldn’t be achieved without the continuous involvement and close cooperation between EA Members, Stakeholders, EA Evaluators and the Secretariat. The reactivity shown by EA and the National Accreditation Bodies in time of crisis is a living proof of the processes’ agility, for the benefit of the society.

2020 sounds challenging, and I’m convinced that we will face it as we have always been doing: together, all focused on our mission.
The Certification Committee (CC) is the forum for the discussion of all matters related to the accreditation of Conformity Assessment Bodies performing Certification and Validation & Verification activities.

The CC held its meetings in Oslo (Norway) on 13th – 14th March 2019, and in Berlin (Germany) on 3rd – 4th September 2019.

Audit time calculation has been on the EA Certification Committee (EACC) and the International Accreditation Forum's (IAF) agenda for a few years. At every CC meeting, there are Frequently Asked Questions (FAQs) related to this subject, and it has been the focus of more in-depth attention at recent meetings.

EN ISO/IEC 17021-1 — Conformity assessment — Requirements for bodies providing audit and certification of management systems — Part 1: Requirements requires a certification body to calculate sufficient time for a complete and effective audit to be carried out. IAF MDS Determination of Audit Time of Quality and Environmental Management Systems was developed to help harmonise the calculation of how much time is needed depending on the size of organisation, technical complexity of the processes, etc.

Since then, similar tools for time calculation have been included in other normative documents and guidance. However, there is a growing concern that the situation has become too complex, and that the Accreditation community may have lost the original intention and turned it into a mathematical, rather than a logical, process.

IAF has started early 2019 a project to reconsider the whole question of Audit time allocation and the EACC has been supporting this through membership of the IAF Task Force (including the 2 co-Convenors) and activities within the CC, which included an exercise using 3 scenarios to calculate audit time, and a workshop to discuss these results and consider the implications and next steps. This topic will remain on the EACC agenda at least while the IAF project is underway.

The Certification Committee also dealt with the following issues:

- Harmonization of Management systems certification scoping;
- Revision of the EU Emissions Trading System (ETS) regulations;
- Implementation of ISO/IEC 17029 - General principles and requirements for bodies performing Validation and Verification activities;
- Guidance for Anti-Bribery Management System (ABMS) (ISO 37001);
- Revision of several documents (click here to access to the full list).

The CC has established the following groups: CC EU/ETS Network group, CC WG Environment, CC WG Food.
On the other hand, a few stakeholders also underlined unfair competition between accredited and non-accredited laboratories, based on falsification of certificates, misreading in several countries of what accreditation is, and sometimes the length of time needed to go through the accreditation process and lack of assessors and technical experts available for the National Accreditation Bodies.

Both HAA and BAS, which hosted the CPC meetings in 2019, reported they are well aware of these concerns and take actions to improve the situation. It also confirms the constant need for EA to carry on developing tools and materials to promote accreditation on the national and the international levels.

The Communications and Publications Committee (CPC) worked on the following topics:

• Design of a future EA MLA Mark;
• Organization of Communications and Marketing workshops;
• Revision of document (click here to access to the full list).

In 2019, the CPC has started to invite national stakeholders to their meetings. The purpose is to strengthen the relationships between the National Accreditation Bodies, EA and stakeholders at national and international levels. During each of the 2019 CPC meetings, national stakeholders (two organizations in Croatia – Končar and TPZ Zavod – and three in Bulgaria – CTEC, EUROTEST Control, LOT Consult) presented their activities, the benefits of accreditation and the challenges they are sometimes facing.

For several of them, accreditation is a significant help in their business development, but also to build and support teamwork, confidence and constant improvement that accreditation requires. It is a keystone in their development, and it allows them to compete with bigger companies throughout Europe, and at the end to win contracts. With their clients they also refer to accreditation as a proof of quality and reliability, impartiality and confidentiality.

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The Communications and Publications Committee worked on the following topics:

• Design of a future EA MLA Mark;
• Organization of Communications and Marketing workshops;
• Revision of document (click here to access to the full list).
The Horizontal Harmonization Committee (HHC) deals with horizontal technical issues regarding the application of general accreditation requirements on different types of Conformity Assessment Bodies, the assessment of notified bodies, and the process for the evaluation of Conformity Assessment Schemes by EA National Accreditation Bodies.

The HHC held its meetings in Brussels (Belgium) on 12th – 13th of March 2019 and on 17th – 18th of September 2019.

In 2019 the Horizontal Harmonization Committee (HHC) has been managing several projects meant to improve the harmonization of accreditation activities of EA members by undertaking a joint effort to revise and/or develop five EA-documents for usage by EA accreditation body members. For these five task force groups (TFGs) had been set up in 2018 and did considerable work in 2019. The issues they have dealt with are:

- Relations with and assessment of conformity assessment schemes
  - New developments occurred in the area of privately owned conformity assessment schemes (e.g. schemes becoming separate IAF - subsopes) have led HHC to start a revision of EA-1/22 EA Procedure and Criteria For the Evaluation of Conformity Assessment Schemes by EA Accreditation Body Members.
- Harmonisation of accreditation practices for notification purposes
  - EA-2/17 EA Document on Accreditation for Notification Purposes was revised in order to make it clearer, more understandable, and easier to apply compared to the present version, and in order to improve the usage of the so called “preferred standard”, thus leading to a more level playing field in the different member states. More specifically, the special aspects of the Construction Products Regulation (CPR) were to be addressed in EA-2/17. CPR does not determine compliance but constancy or invariability of performance. It makes use of harmonized standards mandatory and applies the AVCP system instead of modules. The Assessment and Verification of Constancy of Performance (AVCP) is a harmonised system defining how to assess products and control the constancy of the assessment results. This system safeguards the reliability and accuracy of the declaration of performance.
  - Promotion of the EA MLA and enhancing visibility of accredited results and benefits of accreditation
- Harmonisation of accreditation practices for notification purposes
  - EA-2/17 EA Document on Accreditation for Notification Purposes was revised in order to make it clearer, more understandable, and easier to apply compared to the present version, and in order to improve the usage of the so called “preferred standard”, thus leading to a more level playing field in the different member states. More specifically, the special aspects of the Construction Products Regulation (CPR) were to be addressed in EA-2/17. CPR does not determine compliance but constancy or invariability of performance. It makes use of harmonized standards mandatory and applies the AVCP system instead of modules. The Assessment and Verification of Constancy of Performance (AVCP) is a harmonised system defining how to assess products and control the constancy of the assessment results. This system safeguards the reliability and accuracy of the declaration of performance.
- To improve the visibility on the market and help prescribers in their choice when choosing an accredited service or products, EA-3/01 EA Conditions for the use of Accreditation Symbols, Logos and other claims of accreditation and reference to the EA MLA Signatory status was revised. The dedicated Task Force Groupe is currently working on a supplement about rules for use of the future EA MLA mark by accreditation body members and their accredited customers.
- Implementing a harmonized approach to the new version of ISO/IEC 17011 - Conformity assessment — Requirements for accreditation bodies accrediting conformity assessment bodies
  - Since the new version of ISO/IEC 17011, the implementation of a risk management system is now required. EA-2/19 INF List of risks for accreditation processes and operation of national accreditation bodies will help NABs to acquire a harmonized approach and support them in the areas impacted by this evolution.
- The Horizontal Harmonization Committee also dealt with the following issues:
  - Guidance document for selection of Conformity Assessment standards between EN ISO/IEC 17021-1 (Management systems certification) and EN ISO/IEC 17065 (Product certification);
  - Workshops on “Risk-based-approach” and “Remote Assessments” in relation to the new ISO/IEC 17011;
  - New Scheme:
    - Agents and Brokers owned by British Retailers Consortium - EN ISO/IEC 17065 “Conformity assessment - Requirements for bodies certifying products, processes and services”;
  - Publication and revision of several documents (click here to access to the full list).
2 EA COMMITTEES
The Inspection Committee (IC)
Stronger when harmonized

The Inspection Committee (IC) is the forum for the discussion of all matters related to the accreditation of Conformity Assessment Bodies performing inspection activities.

The IC held its meetings in Oslo (Norway) on 12th March 2019 and in Berlin (Germany) on 5th - 6th September 2019.

The Inspection Committee (IC) developed a Frequently Asked Questions (FAQs) list in order to enhance and facilitate harmonisation between EA National Accreditation Bodies (NABs) of their practices in the accreditation of Inspection Bodies.

An IC Review Group analyzes and gives preliminary answers to each question submitted by the other IC members between meetings, and then prepares a proposal for a draft answer to be presented for discussion and recommendation during the meeting.

The final consolidated answers agreed at the meeting are then fine-tuned and included into the IC FAQ list before they are reviewed and formally approved at the next meeting, as needed.

The FAQ list is also a great source for IC members to identify which topic deserves regular review because they have been discussed a lot through the years. For example, in 2019 the most used words in the FAQs are “independence” and “independent” with 75 occurrences and two questions related to “independence” in the 37th and 38th IC meetings. This is another evidence of the fact that this concept continues to raise questions for the NABs and their assessors and how important it is to continue to discuss openly. It emphasizes also the importance of the notion of “independence” in the field of inspection and in ISO/IEC 17020 - Conformity assessment — Requirements for the operation of various types of bodies performing inspection.

The Inspection Committee also dealt with the following technical issues:
• Expression of flexible accreditation scopes in Inspection,
• Car Type Approval,
• Application of new technologies (e.g. drones) in the field of Inspection,
• Application of ISO/IEC 17020 in the field of crime scene investigation (CSI).
The major topic for the LC in 2019 was the transition of laboratory accreditation to the new EN ISO/IEC 17025:2017.

The LC focused its work to support the National Accreditation Bodies in the implementation of the new requirements, the greatest level of harmonization required being the keystone.

Issues related to new or different requirements were addressed within all the LC Technical Networks.

A workshop on the transition to EN ISO/IEC 17025:2017 was held on September 25th 2019 after the "Train-the-Trainer" workshop held in Paris at the beginning of 2018. More experience being gained, the aim of the workshop was to exchange on the implementation of the new standard and transition assessments. This transition workshop was developed by the LC Management Group, based on the Members’ feedback. The program was refined according to the results of a survey ran in April 2019 among the LC Members to identify the unexpected, common, difficulties faced with the implementation of EN ISO/IEC 17025:2017. The objective was also to spot any potential need for application or other documents regarding specific clauses of the standard, always with the aim to ensure harmonised approach to accreditation. Besides, liaisons with the ILAC Accreditation Issues Committee and other interested parties such as EURAMET have been active, with inputs from each of them during LC meetings. Both accreditors and accredited laboratories shared the same point of attention: the new standard for accreditation!

For all in the accreditation community, the main goal is to manage a successful transition for all accredited laboratories by 1st of December 2020.
3 PUBLICATIONS

Documents published in 2019

Horizontal Harmonization Committee
EA-1/23 EA Policy to speak with “One Voice”
EA-2/13 EA Cross-Border Accreditation Policy and Procedure for Cross-Border Cooperation between EA Members
EA-2/15 EA Requirements for the Accreditation of Flexible Scopes
EA-3/01 EA Conditions for the Use of Accreditation Symbols, Text Reference to Accreditation and Reference to EA MLA Signatory Status

Laboratory Committee

Secretariat
0/00 EA Management system
0/09 Procedure for internal audit
EA-INF/17 Register of EA resolutions for use by National Accreditation Bodies and EA evaluators

Documents under revision at end 2019

Executive Committee
EA Articles of Association (AoA)
EA-1/17 EA Rules of Procedure

Certification Committee
EA-3/12 EA Policy for the Accreditation of Organic Production Certification
EA-6/02 Guidelines on the Use of EN 45011 and ISO/IEC 17021 for Certification to EN ISO 3834
EA-6/03 EA Document for Recognition of Verifiers under the EU ETS Directive
EA-6/04 EA Guidelines on the Accreditation of Certification of Primary Sector Products by Means of Sampling of Sites

Communications and Publications Committee
EA-INF/07 Accreditation Body Communications with National Regulators

Horizontal Harmonization Committee
EA-1/06 EA multilateral agreement - Criteria for signing - Policy and procedures for development
EA-1/22 Procedure and Criteria for the Evaluation of Conformity Assessment Schemes by EA Accreditation Body Members

Laboratory Committee
EA-2/17 Document on Accreditation for Notification Purposes
EA-4/02 Evaluation of the Uncertainty of Measurement in Calibration
EA-4/09 Accreditation for Sensory Testing Laboratories
EA-4/17 EA Position Paper on the Description of Scopes of Accreditation of Medical Laboratories
EA-4/18 Guidance on the Level and Frequency of Proficiency Testing Participation
EA-4/20 Guidance for the Assessment of Laboratories against EN ISO 15189 and EN ISO 22870 Point-of-Care Testing (POCT)

Multilateral Agreement Council
EA-2/02 Procedure for the Evaluation of a National Accreditation Body

Secretariat
EA-1/14 Procedure for Development and Approval of EA Documents and Adoption of ILAC/IAF Documents

New documents under development in 2019

Certification Committee
Guidance on Anti-Bribery Management Systems (ABMS)

Horizontal Harmonization Committee
List of possible risks related to operation of conformity assessment bodies
Guidance on consultancy and independence of Conformity Assessment Bodies in order to address concerns of stakeholders in regard to EA GA Resolution 2017 (40) 13

Documents withdrawn in 2019

Horizontal Harmonization Committee
EA-4/15 Accreditation for Bodies Performing Non-Destructive Testing

Published publications

8
17
4
1

New documents under development
publication withdrawn
16 peer evaluations were managed by the MAC Secretariat in 2019:
• 1 evaluation with scope extension to RMP and Greenhouse Gas Validation & Verification (TURKAK, Turkey);
• 1 re-evaluation with scope extension to Inspection, Proficiency Testing Providers and Medical examinations (BSCA, Belarus);
• 1 re-evaluation with scope extension to Medical examinations (NAAU, Ukraine);
• 3 follow-up evaluations;
• 8 re-evaluations;
• 2 second stage re-evaluations.

For the peer evaluations carried out in 2019 16 Team Leaders, 73 Team Members and 16 trainees were assigned. They spent around 935 man-days.

In total, 17 evaluation reports were reviewed during the EA MAC meetings held in May and October 2019. Additionally, 1 progress report (BAS – Bulgaria) was reviewed during the October MAC meeting.

In 2019, a total of 71 non-conformities, 170 concerns and 125 comments were reported by the evaluation teams in the reports reviewed by the MAC.

By the end of 2019, peer evaluations of 11 NABs were reported to be in progress and expected to be completed in 2020, when 9 other NABs are planned to be peer-evaluated in 2020.

At the end of 2019, there were 43 EA Members signatories of the EA MLA, including 9 Associate members through a Bilateral Agreement (BLA).
How to maintain robustness of the EA MLA and peer-evaluation process? By working together, sharing knowledge, building up common understanding and developing consistent approach to peer evaluation. To guarantee a constant level of competence and harmonization, EA organized two Refresher training in 2019 for Team Members (TM) and Deputy Team Leaders (DTL) / Team Leaders (TL). During the December training for TM, workshops were organized to cover each particularity of the following scopes: Proficiency Testing Providers (PTP), Certification of persons and Laboratories.

- DTL / TL Refresher Training, 18-19 June 2019, Brussels (1)
- TM Refresher training, 12-13 December 2019, Paris (2)

It is essential that National Accreditation Bodies (NABs) deliver accreditation in a harmonized way, including for new or updated standards and scopes. This is the reason why EA organized a train-the-trainer workshop on ISO/IEC 17029 Conformity assessment — General principles and requirements for Validation and Verification bodies on November 2019, to help NABs better apprehend the requirements and characteristics of the new standard and its impact on the Validation and Verification activities. Another Harmonization training took place also in November hosted by the Laboratory Committee to consolidate a harmonized understanding of the requirements in the field of Reference Material Producers. It was a follow up workshop designed to build upon experience gained with the development of accreditation in that area based on the new standard ISO 17034:2016.

- Train-the-trainer Workshop on ISO/IEC 17029, 28 November 2019, Paris (3)
- Harmonization training RMP, 13-14 November 2019, Paris (4)

4 trainings in 2019

128 participants in 2019
The New Framework Partnership Agreement (FPA) for 2019-2022 was signed with the European Commission (EC) and the European Free Trade Association (EFTA). The FPA aims to widen and strengthen the co-operation with EA and its members in order to reflect and support actively the development of EU policy and legislation for open and fair trade on the European market.

It aims to support the realization of the specific Action Plan 2018-2021 under which EA makes several major commitments to:

• Continue strengthening its peer-evaluation system;
• Review and extend the Accreditation for Notification package to ensure harmonization of accreditation against European legislation;
• Extend coverage of the Comprehensive Economic and Trade Agreement (CETA) between Canada and EU to new product fields;
• Establish the EA training Academy, change and reinforce EA’s management and decision-making structure;
• Reaffirm and reinforce cooperation with its stakeholders, improve conformity assessment visibility and enhance EA’s role at the international level.

The implementation of the Action Plan is made possible thanks to the financial resources allocated to EA by the EC and EFTA under the new FPA. The balance between financial support given by EC, EFTA and EA Members is a strong asset to a fruitful and sustainable cooperation.

In 2019, EA cooperated actively with nearly 40 Recognized Stakeholders, (click here to access to the full list) representing Regulators, Industry, Consumers, Conformity Assessment Bodies, Standardization Bodies and Metrology.

2 new organizations signed in 2019 the EA Recognized Stakeholder Agreement in accordance with EA-1/15 EA Policy for Relations with Stakeholders:

**Stakeholders**

TIC Council (merge of CECC (International Confederation Of Inspection And Certification Organisations) and IFIA (International Federation of Inspection Agencies)) is the association of the global independent Testing, Inspection and Certification industry – whose mission is to engage governments and key stakeholders to advocate for effective solutions that protect the public, support innovation and facilitate trade. The TIC Council works with its members to promote best practices in safety, quality, health, ethics and sustainability.

NB-Rail Association is an international non-profit organization of the notified bodies for interoperability in the railway sector – whose mission is to use its experience to contribute to achieving a harmonised European legislative framework and fully support the railway sector, and the role of Conformity Assessment Bodies in certifying products that are interoperable and safe and advocate the benefits of third-party assessment to verify product safety.

**European Commission**

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6 EUROPEAN COMMISSION AND STAKEHOLDERS

DGs and European Agencies

Those past years, consumers interest in what they are consuming is growing more and more. Accreditation is the tool that guarantees competence of Conformity Assessment Bodies which carry out tests, inspections, certifications, etc. to ensure that safe and reliable products and services are placed on the European market. To support this EA is actively working all year long with the European Commission (EC) and its Directorate Generals (DGs) in order to introduce accreditation as a reference for new or revised legislation and regulated schemes.

In 2019, EA cooperated with the DGs and European Agencies on the following issues:

- DG Internal Market, Industry, Entrepreneurship and SMEs (GROW)
  - Regulation (EC) No 765/2008 on accreditation
  - Proposed Regulation on the approval and market surveillance of motor vehicles and their trailers
  - Commission Delegated Regulation (EU) 2019/945 on unmanned aircraft systems and on third-country operators of unmanned aircraft systems
- DG Mobility and Transport (MOVE) / EU Agency for Railways (ERA)
  - Directive (EU) 2016/797 on the interoperability of the rail system
  - Implementing Regulation (EU) No 402/2013 on the common safety method for risk evaluation and assessment
  - Regulation (EU) 445/2011 on a system of certification of entities in charge of maintenance for freight wagons
  - Proposed Regulation on electronic freight transport information
- DG Climate Action (CLIMA)
  - Commission Implementing Regulation (EU) 2018/2017 on the verification of data and on the accreditation of verifiers pursuant to Directive 2003/87/EC
  - Regulation (EU) 2015/757 on the monitoring, reporting and verification of carbon dioxide emissions from maritime transport (MRV)
- DG Justice and Consumers (JUST)
  - Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR)
- DG Health and Food Safety (SANTE) / Joint Research Centre
  - Support services regarding the accreditation aspects of the project on a European voluntary Quality Assurance scheme for Breast Cancer Services underpinned by Accreditation and high-quality Guidelines
- DG Environment (ENV)
  - EU Environmental Technology Verification (ETV) programme
- EU Agency for Cybersecurity (ENISA)
  - Regulation (EU) 2019/881 on ENISA and on information and communications technology cybersecurity certification

CETA

The Comprehensive Economic and Trade Agreement is a trade agreement between the European Union and Canada. It aims to cut tariffs and makes it easier to export goods and services, benefitting consumers and businesses in both the EU and Canada. CETA entered into force provisionally on 21st September 2017, and most of the agreement now applies. In a nutshell: reassure the Canadian and European citizens and companies that the products and services imported from Canada are in compliance with the applicable standards in Europe, and vice versa.

EA has been working for the past years with the Standard Council of Canada (SCC) and met with SCC counterparts regularly in 2019 in order to set up the framework and conditions for efficient implementation of the Protocol on the mutual acceptance of the results of conformity assessment.

In June 2019, the bilateral cooperation agreement between EA and SCC has been renewed. The agreement is the means by which mutual confidence between the two organizations is established, and by which both organizations establish the terms, conditions, and procedures of cooperation in order to operationalize the Protocol’s provision allowing European and Canadian Conformity Assessment Bodies to be recognized in certain product categories.

BREXIT

UKAS (the UK NAB) is a member of EA and a signatory to the EA Multilateral Agreement (MLA). With the withdrawal of the UK from the European Union, UKAS will no longer meet the EA membership criteria as they will cease to be a NAB in a Member State or candidate country.

EA has expressed the importance of having UKAS as member, even after the withdrawal of the UK from the EU. Accordingly, EA has revised its Articles of Association and introduced the option of a transition period, which will allow UKAS to maintain its membership for further 2 years. During this transition period EA will analyse together with UKAS the results of the negotiation between the EU and the UK and then revise the EA membership criteria with the aim that UKAS remains an EA member. That means also that UKAS will continue to be peer-evaluated by EA in order to maintain its MLA signatory status.

The EA declaration on EA and the impact of Brexit can be downloaded here from EA’s website.
7 COOPERATION WITH IAF AND ILAC

The re-evaluation of EA by IAF (International Accreditation Forum) and ILAC (International Laboratory Accreditation Cooperation) started in 2018 and included the extension to the Mutual Recognition Arrangement (MRA) for the scope Reference Material Producers.

• In 2018 the IAF/ILAC team observed the EA peer evaluations in two Accreditation Bodies (INAB, Ireland and ACCREDIA, Italy) and evaluated the activity of the EA Secretariat.
• In 2019, the decision-making process was evaluated during the EA MAC meeting held in May in Reykjavik, Iceland.
• The report on the re-evaluation of EA is under review by the Task Force Group appointed at IAF/ILAC level.

EA continued to ensure appropriate contribution to the IAF/ILAC peer-evaluation system, including evaluation resources. EA members provided peer-evaluation resources as showed below:

• 1 Team Leader from IPAC (Portugal) participated in the evaluation of the new body resulting from the merger between Pacific Accreditation Cooperation (PAC) and Asia Pacific Laboratory Accreditation Cooperation (APAC). The region is now called Asia Pacific Accreditation Cooperation (APAC);
• 1 Team Leader from TURKAK (Turkey) participated in the re-evaluation of Inter American Accreditation Cooperation (IAAC);
• 1 Team Member from ENAC (Spain) participated in the APAC evaluation for the scope Reference Material Producers.

Continued compliance surveys
EA MAC has strengthened its process for ensuring continuing compliance with the MLA requirements on transitions to publications and standards. In 2019, 3 transition periods came to an end, and the MAC carried out surveys on each to monitor compliance by its members with the new or revised requirements, namely:

• IAF MD 4-2018 - IAF Mandatory Document for the Use of Information and Communication Technology (ICT) for Auditing/Assessment Purposes;
• IAF MD 23:2018 - Control of Entities Operating on Behalf of Accredited Management Systems Certification Bodies;
• ISO/IEC 17021-3:2017 - Conformity assessment — Requirements for bodies providing audit and certification of management systems — Part 3: Competence requirements for auditing and certification of quality management systems.

Feedback received from each survey indicated that all members had successfully completed the respective transitions within the agreed timeframe. Therefore, EA confirmed that it continues to comply with the requirements of IAF and ILAC as a Recognized Region.

IAF and ILAC Joint Annual Meeting - 21st - 30th October 2019 - Frankfurt, Germany
8 COMMUNICATIONS

Raising accreditation profile to EU citizens
Because consumer awareness of accreditation has always been a challenge, EA keeps on working on a number of initiatives to improve its visibility among the general public.

In 2019, a video was published using ‘plain English’ to show how accreditation benefits our everyday lives.

Twitter is one of the suitable tools to talk directly to consumers. Therefore, a new concept of infographics was launched. Three such infographics were published in 2019. Each infographics focuses on one scope of accreditation, with a simple example of how accreditation improves consumers’ daily life.

5 reports released in 2019
How accepted is accreditation in Europe and used by the European and national authorities as well as private scheme owners and users as the preferred means to demonstrate competence of CABs, and how robust is the accreditation system?

EA has been requested by the European Commission to provide specific indicators, which shall or are expected to give information about the functioning of accreditation in Europe. In response to the EC request, EA launched a survey to all EA National Accreditation Bodies and the results were summarized in the “Report on the Functioning of Accreditation in Europe”.

The second edition of the EA Annual Report was released in July 2019, giving a comprehensive review of the main achievements by EA Committees, cooperation with Stakeholders, IAF and ILAC in 2018.

The EA 2018 MLA report was published in April 2019, and 2 Regional Reports were also published in February and August, to give IAF and ILAC a detailed overview of EA’s activities and results.

World Accreditation Day 2019
The theme for the World Accreditation Day (WAD) 2019 was “Accreditation: adding value to the supply chain”. A video was realized by IAF and ILAC with the help of EA CPC Members. To increase visibility of the WAD, Brahim Houla (IAF Communications Marketing Committee Chair) stated that he had been investigating the feasibility of making WAD a United Nations (UN) Official Day. To achieve this the process provides that a request has to come from a UN Member with a proposal for vote and approval at the UN Council. Tunisia and Costa Rica are going to submit a proposal to the UN for the WAD to be officially recognized.

International Congress of Metrology 2019
The EA Secretariat and COFRAC, the French National Accreditation Body, organised and co-facilitated a roundtable on the transition to EN ISO/IEC 17025:2017 with contributions of 2 National Accreditation Bodies, UKAS (UK) and COFRAC (France), as well as the accreditation body A2LA (USA), and accredited laboratories, LNE (French National Laboratory of Metrology and Testing), QTI (Calibration and Metrology in Spain) and the French Police Forensic Services. It was the most successful event of the Congress with 152 participants compared to 146 delegates who attended the Congress Plenary. During 2 hours, speakers explained the new concepts of the standard, highlighting the main differences compared to the previous version, and how laboratories could get perfectly prepared in view of their accreditation assessment.

Even if some slight differences in approach were identified between the different National Accreditation Bodies, the solutions were unanimous: prepare thoroughly the assessment and see that as a way to improve the laboratory risk management system, training courses for laboratories, trainers and staff, and finally adaptation to the customer needs.

Forum
The EA Forum has been launched in September 2019. The main objective is to facilitate communications between members on a secured platform. Committee Chairs and Secretaries introduced the tool to their committees. Assessment mid-2020 will be organized to evaluate the Forum, collect users’ feedback, and proceed to an evolution if needed.
9 EA STRUCTURE
Who we are

The European co-operation for Accreditation (EA) is the association of the legally appointed National Accreditation Bodies (NAB) of the Member States of the European Union (EU), the European Free Trade Association (EFTA), candidate countries and the countries covered by the EU Neighborhood Policy. Its mission is to ensure confidence in accredited conformity assessment results through harmonized operation of accreditation activities in support of European and global economies.

Regulation (EC) No 765/2008 establishes the legal basis for accreditation in Europe. Pursuant to Article 14 of this Regulation EA has been appointed as the body responsible for the European Accreditation Infrastructure.

Peer-Evaluation System
Through the EA Multilateral Agreement (EA MLA), EA operates a rigorous, transparent and uniform European peer-evaluation system. Assurance must be provided that National Accreditation Bodies have successfully undergone peer evaluation and have the necessary technical expertise and capabilities to assess, attest and regularly monitor the competence of Conformity Assessment Bodies.

Hence, EA ensures that the peer-evaluation system between its members is operated in such a way that conformity assessment results may be considered as equivalent across the EU/EFTA and can be justified on the basis of sound and transparent evaluation criteria and procedures.

National Accreditation Bodies are admitted to the MLA only after stringent evaluation of their operations by a peer-evaluation team assigned to determine continued compliance with Regulation (EC) No 765/2008 and EN ISO/IEC 17011, the internationally recognized standard for Accreditation Bodies. Peer evaluation should also serve as a benchmarking tool in order to stimulate further improvement of accreditation in Europe.

Cooperation with Stakeholders
Close cooperation with stakeholders is essential to the European Accreditation Infrastructure. Pursuant to Regulation (EC) No 765/2008 Annex 1 clause 3, EA shall consult all relevant stakeholders. The use of accreditation is increasing, especially in new areas, therefore it is essential from a technical and strategic point of view that EA cooperates regularly and efficiently with the relevant stakeholders.

Training Activities
To ensure reliable and consistent assessments within the peer-evaluation process, EA has developed an appropriate training program for evaluators. There are two types of training:

• Newcomer training for potential Team Members, in order to provide them with the specifics of peer evaluation and a common level of understanding of the procedures, requirements and their application.

• Refresher training courses for evaluators to exchange information, enhance harmonization and develop best practices to maintain and develop skills and good performance during evaluations when changes are made in standards and other additional requirements.

International Cooperation
EA operates as a Recognized Region in the International Accreditation Forum (IAF) and the International Laboratory Accreditation Cooperation (ILAC), and manages EA peer-evaluation system so as to qualify EA members to be automatic signatories of global Mutual Recognition Agreements (IAF MLA/ILAC MRA) - provided they are a member of IAF/ILAC.

EA and its members are working actively with ILAC and IAF to ensure that the European accreditation system is recognized at global level and that development of the international accreditation system is as far as possible in line with the accreditation policy adopted and implemented in Europe.

Cooperation With The European Commission, EFTA and the member states
The formal relationship between EA, the European Commission and EFTA is further elaborated in a Framework Partnership Agreement (FPA). EA regularly cooperates with the European Commission, EFTA and the competent National Authorities in the development and the implementation of Community regulations and programmes by providing technical assistance to Directorates Generals (DGs).

EA also supports National Accreditation Bodies (NABs) in countries that are part of the EU’s Neighborhood Policy and potential candidates for EU membership, with a view to their becoming members of EA and ensuring their full participation in EA’s work. The objective is to embrace and support effective development of NABs in these countries in order to enable cooperation with EA and facilitate proper understanding of EA’s practices in relation to the accreditation of conformity assessment activities based on EU legislations.

Market Needs
“Accredited once, accepted everywhere”. Accreditation, therefore EA, is playing a key role in defining, harmonizing and building consistency in accreditation as a service to European trade, industry and society, with the aim of reducing barriers to trade and contributing to protect consumers’ and citizens’ health and safety. Thanks to accreditation, the access to new markets is made easier for companies through recognition of European accreditation, equivalence and reliability of conformity assessment services conveyed by accreditation.

Once tested or certified by an accredited Conformity Assessment Body (CAB), products and services may be exported without the need for re-testing or re-certification for each new European market.

Founded in 2001
50 members

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9 EA STRUCTURE

Who we are

The organization is operated and managed in accordance with the principles and decisions taken by the General Assembly. The EA structure is comprised of:

- General Assembly
- Executive Committee
- EA Advisory Board
- EA Secretariat
- Financial Oversight Committee
- Multilateral Agreement Council
- Certification Committee
- Communications & Publications Committee
- Horizontal Harmonization Committee
- Inspection Committee
- Laboratory Committee

The General Assembly, the association’s highest decision-making body, supervises its management and takes decisions on strategy and general policies. It also elects EA’s Chair and Vice-Chair as well as the Chairs of EA Committees, EA Multilateral Agreement Council, and additional members of the Executive Committee.

The Executive Committee is responsible for implementing EA policies and managing the association between General Assembly meetings.

The EA Advisory Board (EAAB) gives continuous support to the association’s work and advises EA on a broad range of issues. The Board’s composition constitutes a well-balanced representation of the parties which rely on and contribute to the European accreditation system, with representatives from:

- Conformity Assessment Bodies;
- Industry, services and trade;
- Private scheme owner organizations;
- Consumer associations;
- Metrology institutions;
- European standardization organizations;
- National Authorities;
- European Commission and EFTA.

In particular, the EAAB seeks assurance from EA that accreditation is applied in such a way that it ensures openness and transparency in conformity assessment activities in general and those carried out under EU legislation in particular.

It also monitors EA developments to promote an accreditation process leading to quality and competence driven competition between accredited Conformity Assessment Bodies and coherence with international accreditation practice.

The EA Secretariat handles EA’s daily operations. It is continuously developing as an internal services provider, in order to take the lead in managing operational issues, including coordination of EA’s technical work and support of Committee Chairs in running committees, as well as managing the peer-evaluation and training system and program.

A new EA Vice-Chair and a new EA Inspection Chair

Cecilie Laake graduated from the Technical University of Trondheim, department of Electrical Engineering, in 1990. She joined NA, the Norwegian Accreditation body, in 1991, where she first started as a lead assessor and quality manager. She then became head of department, and in March 2017, she was appointed Director General of NA. Since 1991, she has been representing NA in international forums for accreditation and has been acting for several years as team leader for peer evaluations. Cecilie participates in the EA MAC and the MAC MG, EA HHC, EA General Assembly and several IAF/ILAC Committees and General Assemblies.

Orbay Evrensevdi graduated from the Hacettepe University, department of Industrial Engineering for Wood Processes in 1992. He joined TURKAK, the Turkish Accreditation in 2000, where he first started as Assistant Expert in the Department of Product, Certification and Inspection. He then became lead assessor, head of department, and since 2018 Acting Secretary General. Orbay is an EA peer evaluator; he participates in the EA IC, EA HHC, and several IAF/ILAC Committees, and General Assemblies.

New arrivals mean new departures. Two members of the EA Executive Committee finished their terms in the Executive Committee.

Maria Papatzikou was member of the MAC Management Group between 2010 and 2017, and member of the Executive Committee in 2017 and 2018, and as the EA Vice Chair since 19 May 2018.

Rolf Straub was Chair of the Inspection Committee, and a member of the Executive Committee from January 2012 until December 2019. He has also been Convenor of the Working Group Healthcare from 2010, Member of the MAC Management Group from 2017, and an EA team leader in 2012, 2013, 2015 and 2016.
## 10 ANNUAL ACCOUNTS

### ASSETS (€ x 1,000)

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<tr>
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<th>2018</th>
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<td>Fixed assets</td>
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<td>Current assets</td>
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<td>Liquid assets</td>
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<td>Prepaid expenses and accrued income</td>
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**TOTAL** 1,725 1,782

### LIABILITIES (€ x 1,000)

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<td>Accrued expenses and deferred income</td>
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**TOTAL** 1,724 1,782

### EXPENDITURES (€ x 1,000)

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<tr>
<td>Other operating costs</td>
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<td>Compensation of EA members’ activities</td>
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<td>Reserves</td>
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**TOTAL** 1,492 1,476

### INCOME (€ x 1,000)

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<td>Operating Grant EC/EFTA</td>
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<td>Miscellaneous</td>
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**TOTAL** 1,492 1,476
11 PRACTICAL INFORMATION
EA Full Members

ALBANIA - Directorate of Accreditation (DPA)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 131
Phone: +355 4 22 69 325
info@dpa.gov.al - www.dpa.gov.al

AUSTRIA - Akkreditierung Austria (AA)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 469
Phone: +43 1 71 10 80 6411
akreditierung@akreditierung.at - www.akreditierung.at

BELGIUM - Belgian Accreditation Council (BELAC)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 578
Phone: +32 2 27 75 434
beleac@ecoregime.be - www.belac.be

BULGARIA - Bulgarian Accreditation Service (BAS)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 646
Phone: +359 88 65 53 00
office@nab-bas.bg - www.nab-bas.bg

CROATIA - Croatian Accreditation Agency (HAA)
Status: Public
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 442
Phone: +385 1 61 63 322
akreditacija@akreditacija.hr - www.akreditacija.hr

CYPRUS - Cyprus Organization for the Promotion of Quality (CYS/QSYSB)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Inspection
Number of accreditations under the EA MLA in 2019: 107
Phone: +357 22 409 310
aiscom@cis.moi.gov.cy - www.cys.moi.gov.cy

CECH REPUBLIC - Czech Accreditation Institute (CAI)
Status: Public
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers
Number of accreditations under the EA MLA in 2019: 1,156
Phone: +420 272 096 222
mail@caiz.cz - www.caiz.cz

DENMARK - Danish Accreditation Fond (DANNA)
Status: Private
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 319
Phone: +45 77 33 85 40
danak@danak.dk - www.danak.org

ESTONIA - Estonian Accreditation Centre (EAK)
Status: Private
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 224
Phone: +372 6 021 801
info@eak.ee - www.eak.ee

FRANCE - Comité français d'accréditation (COFRAC)
Status: Private
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 3,340
Phone: +33 1 44 66 82 20
information@cofrac.fr - www.cofrac.fr

FINLAND - Finnish Accreditation Service (FINAS)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 249
Phone: +358 29 29 032 00
aksliuotis@aksliuotis.fi - www.aksliuotis.aki.fi

FINLAND - Finnish Accreditation Service (FINAS)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 318
Phone: +371 6737 3351
administrazija@latik.gov.lv - www.latik.gov.lv

GERMANY - Deutsche Akkreditierungsstelle GmbH (DAkkS)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers
Number of accreditations under the EA MLA in 2019: 4,307
Phone: +49 (0) 30 67 059 10
contact@dakks.de - www.dakks.de

GREECE - Hellenic Accreditation System (ESTD)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 605
Phone: +30 210 704 502
estd@estd.gr - www.estd.gr

HUNGARY - National Accreditation Authority (NAH)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 600
Phone: +36 (1) 550-1007
nahasia@nah.hu - www.nah.hu

ICELAND - Icelandic Board for Technical Accreditation (ISAC)
Status: Governmental
Activities under the EA MLA / NA:

IRELAND - Irish National Accreditation Board (INAB)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 238
Phone: +353 1 645 4052
info@inab.ie - www.inab.ie

ITALY - L’Ente Italiano di Accreditamento (ACCREDIA)
Status: Private
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers
Number of accreditations under the EA MLA in 2019: 2,165
Phone: +39 06 674 44 44
info@accredia.it - www.accreddia.it

LATVIA - Latvian National Accreditation Bureau (LATAK)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 136
Phone: +371 6737 3351
administrazija@latik.gov.lv - www.latik.gov.lv

LITHUANIA - Lithuanian National Accreditation Service (LNS)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 283
Phone: +370 706 65 173
info@nab-lt - www.nab-lt

LUXEMBOURG - Office Luxembourg d’Accreditation et de Surveillance (OLAS)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Inspection
Number of accreditations under the EA MLA in 2019: 57
Phone: +352 24 77 43 00
dominique.ferrari@olas.public.lu - www.olas.public.lu

MALTA - National Accreditation Board (NAB-Malta)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection
Number of accreditations under the EA MLA in 2019: 36
Phone: +356 2243 1011
administra@nab-malta.org.mt - www.nabmalta.org.mt

MONTENEGRO - Accreditation Body of Montenegro (ATCG)
Status: Governmental
Activities under the EA MLA / NA:

MAGYARORSZÁG - Nézd akkreditálása (MA)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 245
Phone: +36 6 84 86 00
akkreditacia@ma.gov.hu - www.akkreditacia.hu

POLAND - Polska Akkredytacja (PCA)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 1621
Phone: +48 22 355 70 00
sekretariat@pca.gov.pl - www.pca.gov.pl
11 PRACTICAL INFORMATION

EA Full Members

PORTUGAL - Instituto Português de Acreditação, I.P. (IPAC)
Status: Public
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 793
Contact: +351 21 248 204
accredia@ipac.pt - www.ipac.pt

ROMANIA - Romanian Accreditation Association (RENAR)
Status: Private
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Identification, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 1,295
Contact: +40 21 402 04 71
rensoca@reansoc.org - www.reansoc.org

SERBIA - Accreditation Body of Serbia (ATS)
Status: Public
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection
Number of accreditations under the EA MLA in 2019: 588
Contact: +381 11 195 03 73
ats@ats.rs - www.ats.rs

SWEDEN - Swedish Board for Accreditation and Conformity Assessment (SWEDEAC)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 1,479
Contact: +46 70 190 00 00
swe.deac@swedac.se - www.swedac.se

SWITZERLAND - Swiss Accreditation Service (SAS)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection
Number of accreditations under the EA MLA in 2019: 716
Contact: +41 58 463 35 11
info@iasa.ch - www.iasa.admin.ch

REPUBLIC OF NORTH MACEDONIA - Institute for Accreditation of the Republic of North Macedonia (IARNM)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 234
Contact: +385 (0) 239 080
veona.georgievska@iarnm.gov.mk - www.iarnm.gov.mk

THE NETHERLANDS - Raad van Accreditarle (RuA)
Status: Private
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers
Number of accreditations under the EA MLA in 2019: 838
Contact: +31 30 239 4500
contact@rua.nl - www.rua.nl

TURKEY - Turkish Accreditation Agency (TURKAK)
Status: Governmental
Activities under the EA MLA: Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers
Number of accreditations under the EA MLA in 2019: 969
Contact: +90 312 449 9959
info@turkak.org.tr - www.turkak.org.tr

BOSNIA & HERZEGOVINA - Institute for Accreditation of Bosnia and Herzegovina (IARNM)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection
Number of accreditations under the EA MLA in 2019: 2,587
Contact: +387 17 246 92 92
bca@bca.ba - www.bca.ba

ALGERIA - Organisme algérien d’aacreditation (ALGERAC)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection, Proficiency Testing Providers, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 133
Contact: +213 21 71 42 65
contact@algerac.dz - www.algerac.dz

ARMENIA - Armenian National Accreditation Body (ARMAB)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection, Proficiency Testing Providers, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 133
Contact: +374 22 40 91 01
armab@armab.am - www.armab.am

AZERBAIJAN - Azerbaijan Accreditation Centre (AZAC)
Status: Public
Activities under the EA MLA: Certification of Persons, Certification of Providers, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 244
Contact: +994 12 465 9959
azac@accreditatio.gov.az - www.azacert.gov.az

BELARUS - Belarusian State Centre for Accreditation (BSCA)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection
Number of accreditations under the EA MLA in 2019: 2,917
Contact: +375 17 246 92 92
bca@bca.by - www.bca.by

ARABIAN PENINSULA - Jordan Accreditation & Standardization Systems – Assessment, Testing, Calibration, Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 0
Contact: +962 3 630 1231
jasa@jasa-gov.net - www.jasa-gov.net

MOROCCO - Moroccan Accreditation Service (SERNAM)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection
Number of accreditations under the EA MLA in 2019: 133
Contact: +212 31 77 51 42
jasa@jasa-gov.net - www.jasa-gov.net

REPUBLIC OF MOLDOVA - National Accreditation Center from Republic of Moldova (MOLDAC)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Medical examination, Product certification, Management Systems Certification, Inspection
Number of accreditations under the EA MLA in 2019: 133
Contact: +373 22 210 316
accreditare@moldac.gov.md - www.accreditare.md

UKRAINE - National Accreditation Agency of Ukraine (NAAU)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers
Number of accreditations under the EA MLA in 2019: 1,572
Contact: +380 11 75 38 269
office@naau.org.ua - www.naau.org.ua

11 PRACTICAL INFORMATION

EA Associate Members

ISRAEL - Israel Laboratory Accreditation Authority (ISRA)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 244
Contact: +972 3 970 2727
www.israc.gov.il

JORDAN - Jordan Accreditation & Standardization Systems – Assessment, Testing, Calibration, Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 0
Contact: +962 3 630 1231
jasa@jasa-gov.net - www.jasa-gov.net

TUNISIA - Tunisian Accreditation Council (TUNAC)
Status: Governmental
Activities under the EA MLA: Calibration, Testing, Inspection, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 105
Contact: +216 71 762 369
tunac@tunac.gov.tn - www.tunac.gov.tn

UKRAINE - National Accreditation Agency of Ukraine (NAAU)
Status: Public
Activities under the EA MLA: Calibration, Testing, Inspection, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification
Number of accreditations under the EA MLA in 2019: 1,572
Contact: +380 11 75 38 269
office@naau.org.ua - www.naau.org.ua

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# 11 PRACTICAL INFORMATION

## EA Multilateral Agreement Signatories

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<th>Country</th>
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<th>Testing Laboratories</th>
<th>Medical Examinations</th>
<th>Certification Bodies - Products</th>
<th>Certification Bodies - Persons</th>
<th>Certification Bodies - Management Systems</th>
<th>Validation &amp; Verification Bodies</th>
<th>Inspection Bodies</th>
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<th>Reference Material Producers</th>
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### New signatory in 2019

- Sweden

### 34 Multilateral Agreement Signatories

### 9 Bilateral Agreement Signatories

### 36,856 accreditations
11 PRACTICAL INFORMATION

Executive Committee

Ignacio Pina
Chair

Maria Papatzikou
Vice-Chair

Kevin Belson
CC Chair

Laurent Vinson
LC Chair

Lucyna Olborska
CPC Chair

Rolf Straub
IC Chair

Gabriel Zrenner
HHC Chair

Paulo Tavares
MAC Chair

Emanuele Riva
Additional member

Martin Sencák
Additional member

Jiří Růžička
Additional member

Ed Wieles
Additional member

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and EA Advisory Board Relations with EA Recognised Stakeholders
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Finances Manager
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**10 PRACTICAL INFORMATION**

**EA Recognized Stakeholders**

- **AEBIOM** European Biomass Association
- **ANECD** Confederation of Inspection and Certification Organisations
- **BUSINESS EUROPE** Confederation of European Business
- **CEN-CENELEC** European Committee for Standardization (CEN) - European Committee for Electrotechnical Standardization (CENELEC)
- **CEOC INTERNATIONAL** International Confederation of Inspection and Certification Organisations
- **EJS** European Sensory Science Society
- **EC - DG GROW** European Commission - Directorate-General (DG) for Internal Market, Industry, Entrepreneurship and SMEs
- **EDQM** European Directorate for the Quality of Medicines and Healthcare of the Council of Europe
- **EFAC** European Federation of Associations of Certification Bodies
- **EFLM** European Federation of Clinical Chemistry and Laboratory Medicine
- **EFNTD** European Federation for Non-Destructive Testing
- **EFTA** European Free Trade Association
- **EGOLF** European Group of Organisations for Fire Testing, Inspection and Certification
- **ENFSI** European Network of Forensic Science Institutes
- **EOQ** European Organization for Quality
- **EPPO** European and Mediterranean Plant Protection Organization
- **ERA** European Union Agency for Railways
- **EURACHEM** Network of organisations in the international traceability of chemical measurements
- **EURAMET** European Association of National Metrology Institutes
- **EUROCER Building** Association of Product Certification Bodies in Europe active in the construction sector
- **EUROVENT** Europe’s Industry Association for Indoor Climate (HVAC), Process Cooling, and Food Cold Chain Technologies
- **ETICS** European Testing Inspection and Certification System
- **EWF** European Federation for Welding, Joining and Cutting
- **FAMI-QS** The Quality and Safety System for Specialty Feed Ingredients asbl
- **FSSC 22000** Food Safety System Certification
- **GAMBICA** Association for Instrumentation, Control, Automation & Laboratory Technology
- **GLOBALG.A.P.** GLOBAL Good Agricultural Practice
- **IFS** International Featured Standards
- **IIIOC** Independent International Organisation for Certification
- **IQNet** International Certification Network
- **NB-RAIL Association** International non-profit organization of the Notified Bodies for Interoperability in the Railway Sector
- **ORGALIME** European Engineering Industries Association
- **PEFC** International Certification Network - Programme for the Endorsement of Forest Certification Schemes
- **TIC COUNCIL** International Association representing Independent Testing, Inspection and Certification companies
- **UILI** Union Internationale des Laboratoires Indépendants
- **WELMEC** European Cooperation in Legal Metrology

**NATIONAL AUTHORITIES (members of the EA Advisory Board 2019)**

- **BELGIUM** - Federal Public Service Economy, Metrology
- **CZECH REPUBLIC** - Administrative Activities Unit, Testing Department, Czech Office For Standards, Metrology And Testing
- **GERMANY** - BAM Federal Institute for Materials Research and Testing
- **ROMANIA** - Ministry of Economy of Romania, Department Industrial Policies and Competitiveness
- **TURKEY** - Head of Department of Quality Infrastructure and Market Surveillance, DG Product Safety and Inspection, Ministry of Trade of the Republic of Turkey

**Recognized stakeholders**

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